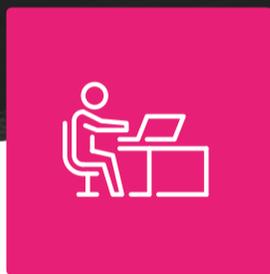


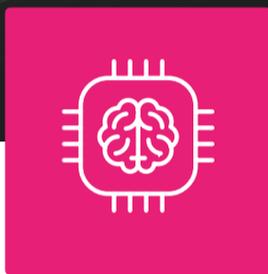
Great experiences are met one interaction at a time.

As a customer experience leader, you are charged with creating great customer experiences that drive results for your organization, which means having to coordinate across groups. You also bear the burden of having to anticipate the ever-evolving needs of your audience, who expect to reach you at every touchpoint when needed. To meet and exceed these expectations, you need to tame inflexible and disconnected technologies as well as navigate your organizational silos. Most significantly, you recognize that technology can't address every scenario and that a great customer experience recognizes when the high expectation moments can only be maximized by direct human interaction. In the past, building a great customer experience felt out of reach and reserved for companies with the deepest pockets.



User Centric Digital Self-Service

We design intelligent self-service solutions that ensure that your users have access to always-on services that reduce the need for human intervention.



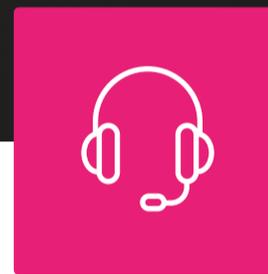
AI Driven Insights

We implement AI data-driven solutions that drive personalization and help find the game-changing insights across all of your data sets.



Omni-Channel Orchestrations

We orchestrate solutions across channels to ensure there is a consistent customer experience regardless of the touchpoint with your audience.



Smart Contact Centers

We staff smart contact centers with skilled agents who can provide thoughtful solutions to novel situations that call for a human touch.

About us

Tactis is a full lifecycle customer experience agency working for organizations across all points of communication, combining human touch with digital expertise to create outcomes that matter. By delivering high-touch solutions that span marketing, technology and human interactions - through leveraging data and embracing technology - Tactis generates transformational customer experiences that ensure companies own the high-expectation, high-attention moments from which truly human experiences can emerge.

Why work with us?

- ◆ Reliable & cost effective solutions
- ◆ Scalable solutions built on industry-leading cloud platforms
- ◆ Deeper insights through AI-assisted solutions
- ◆ Experts with actual experience across the CX spectrum
- ◆ The human touch when it matters most

Contact us

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